



## PROGRAM IN CLINICAL CONFLICT MANAGEMENT



# Mediation of Clinical Ethics Disputes

BIOE 545 | BIOE 547

**An intensive course**

**Jan. 10-13, 2019**

Thursday – Sunday: 9 am – 5 pm

NO PREREQUISITES

EXCELLENT FACULTY /STUDENT RATION OF 1:6

MEDIATION INTENSIVE COURSES

TUITION BENEFITS MAY BE APPLIED

**COST: \$2,500**

- Learn to effectively manage clinical disputes among and between caregivers, patients and surrogates
- Discover how to define problems and assess positions and interests to generate mutually acceptable options
- Role-play in a variety of simulated clinical situations as both disputants and mediators
- Practice mediation with professional actors
- Use videos to improve mediation techniques and strengthen communication skills
- Receive constructive feedback in a supportive environment

### Faculty

**Edward J. Bergman, JD** | Founding Faculty & Principal Mediator, Penn Program in Clinical Conflict Management  
**Autumn Fiester, PhD** | Director, Penn Program in Clinical Conflict Management, Associate Chair for Education

For inquiries or to enroll in this course, please contact: Dr. Autumn Fiester at [fiester@upenn.edu](mailto:fiester@upenn.edu)